

# News Release

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# 3D Systems Continues to Invest in Customer Success with Opening of New Customer Innovation Center

- New Customer Innovation Center (CIC) in Moerfelden, Germany, helps manufacturers develop breakthrough applications to better serve their customers and maintain competitive advantage
- 3D Systems partners with customers to help them progress through their additive manufacturing journey - designing the optimal workflow for the customer's unique needs.

ROCK HILL, South Carolina, November 13, 2018 – Today at Formnext 2018, 3D Systems (NYSE: DDD), the originator of 3D printing, announced the opening of a new Customer Innovation Center (CIC) in Moerfelden, Germany dedicated to plastics additive manufacturing. This location adds to the company's global CIC footprint including CICs in Denver, Colorado; Leuven, Belgium; Rock Hill, South Carolina; and San Diego, California. The new CIC will provide potential and existing customers the opportunity to test and perfect their additive manufacturing applications in close collaboration with 3D Systems' application engineers. Conveniently located just 20 minutes from Frankfurt Airport, the new CIC offers customers access to more than 30 years of domain expertise on application needs and access to the company's unique workflow approach.

### **Access to Unprecedented Expertise**

At the core of 3D Systems' CIC strategy is the unparalleled expertise and experience of the company's application engineers. They work directly with customers to determine their unique use case needs, and help manufacturers benchmark their parts and products to ensure quality control and precise results according to specifications.

3D Systems has been in the manufacturing business for more than 30 years, and its success is driven by the deepest expertise and experience in the industry. The company's global footprint provides help and support to customers regardless of where they do business.

## A Workflow for Any Application

3D Systems' goal is to partner with customers to help them progress through their additive manufacturing journey. 3D Systems provides tools for the entire manufacturing workflow, from digitization to design and simulation, through manufacture, inspect and manage – including consultation and training courses, specialized advice on designing and optimizing parts to be manufactured, the additive manufacturing process, and designing the optimal workflow for the customer's unique needs. This approach ultimately improves agility, reduces complexity, and lowers overall total cost of operation while providing competitive advantage.

"Our strategy puts the customer at the center of everything we do," said Vyomesh Joshi, president and chief executive officer, 3D Systems. "Each customer has a specific need - perhaps something that they want to do for mass customization, or they have a complex part that they want to build. Whatever the circumstance, we need to start with the customer and their specific use case. That's the power of really understanding the customer, and knowing what needs to be accomplished."

### **Forward-Looking Statements**

Certain statements made in this release that are not statements of historical or current facts are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of the company to be materially different from historical results or from any future results or projections expressed or implied by such forward-looking statements. In many cases, forward looking statements can be identified by terms such as "believes," "belief," "expects," "may," "will," "estimates," "intends," "anticipates" or "plans" or the negative of these terms or other comparable terminology. Forward-looking statements are based upon management's beliefs, assumptions and current expectations and may include comments as to the company's beliefs and expectations as to future events and trends affecting its business and are necessarily subject to uncertainties, many of which are outside the control of the company. The factors described under the headings "Forward-Looking Statements" and "Risk Factors" in the company's periodic filings with the

Securities and Exchange Commission, as well as other factors, could cause actual results to differ materially from those reflected or predicted in forward-looking statements. Although management believes that the expectations reflected in the forward-looking statements are reasonable, forward-looking statements are not, and should not be relied upon as a guarantee of future performance or results, nor will they necessarily prove to be accurate indications of the times at which such performance or results will be achieved. The forward-looking statements included are made only as the date of the statement. 3D Systems undertakes no obligation to update or review any forward-looking statements made by management or on its behalf, whether as a result of future developments, subsequent events or circumstances or otherwise.

# **About 3D Systems**

3D Systems is the originator of 3D printing and an innovator of future 3D solutions. It has spent its 30-year history enabling professionals and companies to optimize their designs, transform their workflows, bring groundbreaking products to market and drive new business models. This is achieved with the Company's best of breed digital manufacturing ecosystem. It's comprised of plastic and metal 3D printers, print materials, on demand manufacturing services and end-to-end manufacturing software solutions. Combinations of these products and services address a variety of advanced applications- ranging from Aerospace, Automotive, and Consumer Goods to Medical, Dental, and Jewelry. For example, 3D Systems' precision healthcare capabilities include simulation, Virtual Surgical Planning, and printing of medical and dental devices as well as patient-specific surgical instruments. More information on the company is available at <a href="https://www.3dsystems.com">www.3dsystems.com</a>.